

Holidays at the Walnut Room are a special tradition;
here are some tips for making your visit more enjoyable.
We look forward to sharing your day with us!

Walnut Room Holiday FAQ's

When is the Walnut Room open during the holidays?

Please refer to the attached hours of operation for specific times.

How can I make a reservation?

We do not accept reservations for any party of any size or reservation time between November 5, 2011 and January 14, 2012. Pagers for same day seating times are available as soon as the store opens.

How long is the wait to get a table in the Walnut room?

The wait time varies throughout the day. During peak lunch hours of 11:00am-4:00pm, the wait can be up to 3+ hours.

How do the pagers work?

When you pick up a pager you will be given an estimate for the earliest available seating time (or can request a later seating if you prefer). It is our goal to page you within 15 minutes of the quoted time.

When you get a pager you will also be given a sheet (see sample "seating estimate and pager information" below) stating the quoted time and additional pager instructions and information. Please review this sheet and keep it with you until seated.

Where can I get a pager?

Pagers are available at the pager pick up station located on the 7th floor near the atrium escalators and Frango candy area.

Will the pagers work on other floors of the store?

The pagers are tested to work throughout Macy's on State Street. You can pick up a pager and shop the store while waiting for your seating time.

Do the pagers work outside the store?

The pagers do not work outside the store. If a pager is taken out of range it will remain active when it is returned within range of the system. It does not require reactivation.

Please note: If the pager is taken out of range we will not be able to notify you if an earlier seating time should become available

Is parking available?

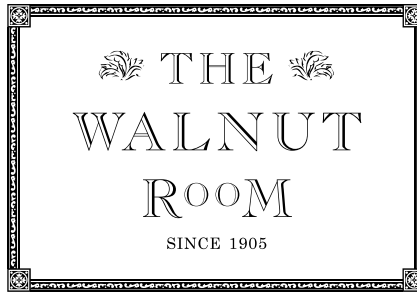
Discounted parking is available in the Randolph street garage located directly north of the store on Randolph and Wabash. Validation for the discount is available at Macy's Express located by the fountain on the 1st floor. The Walnut Room does not validate parking slips.

Does the Walnut Room serve breakfast?

The Walnut Room offers a breakfast buffet on select days prior to Thanksgiving. Between Thanksgiving and Christmas the Walnut Room will be offering a breakfast buffet everyday (except Tuesday, November 29) beginning at 8:00 AM. (7:00 AM 12/10/11, 12/17/11 - 12/24/11)

Is there some way to shorten the wait time for seating?

The Walnut Room does not take reservations during the holidays. The shortest waits are usually for non-weekend breakfast buffet and any time during the weeks before Thanksgiving.



WELCOME TO THE WALNUT ROOM

Seating estimate and pager information

You have been given a pager for an estimated seating time of_____

It is our goal to page you within 15 minutes of your estimated time.

Please keep this time slip and turn it in with your pager when paged.

Please keep your pager where it can be felt/seen in the event that a table opens earlier than estimated.

Your pager will blink and vibrate when we page you...please keep it in your hand at all times while you wait.

- Do not put pagers in your purse, pocket, etc. to ensure that you feel/see it go off...please do not check in before your quote time.
- Pagers work throughout the entire store...pagers will not work outside of the building.
- The pagers do not work outside the store. If a pager is taken out of range it will remain active when it is returned within range of the system. It does not require reactivation.

When your pager goes off-please bring it back to pager drop-off (located adjacent to pager pick-up).

If your pager has not gone off after 15 minutes from the above quote time please bring it back to pager drop-off to check-in.

Once you turn in your pager you will be directed into our seating line:

- You'll be seated by party size and seating preference once in this line.
- All members of your party must be present at the time of seating.
- Seating under the tree is limited....we will make every effort to accommodate specific seating requests at the door once you have turned in your pager and your party is complete. Seating under the tree may require an additional wait at this point.

We appreciate your cooperation to minimize the wait for everyone.

WALNUT ROOM HOURS OF OPERATION

Date		Walnut Room Hours
Saturday	11/05/11	10am-7pm
Sunday	11/06/11	11am-5pm
Monday	11/07/11	11am-7pm
Tuesday	11/08/11	11am-7pm
Wednesday	11/09/11	11am-7pm
Thursday	11/10/11	11am-7pm
Friday	11/11/11	11am-7pm
Saturday	11/12/11	11am-7pm
Sunday	11/13/11	11am-5pm
Monday	11/14/11	10am-7pm
Tuesday	11/15/11	8am-9pm
Wednesday	11/16/11	7am-9pm
Thursday	11/17/11	10am-7pm
Friday	11/18/11	10am-7pm
Saturday	11/19/11	10am-7pm
Sunday	11/20/11	11am-5pm
Monday	11/21/11	10am-7pm
Tuesday	11/22/11	9am-8pm
Wednesday	11/23/11	9am-9pm
Thursday	11/24/11	CLOSED
Friday	11/25/11	7am-9pm
Saturday	11/26/11	8am-9pm
Sunday	11/27/11	8am-8pm
Monday	11/28/11	8am-7pm
Tuesday	11/29/11	8am-7pm
Wednesday	11/30/11	8am-10pm
Thursday	12/01/11	10am-10pm
Friday	12/02/11	8am-10pm
Saturday	12/03/11	8am-10pm

Date		Walnut Room Hours
Sunday	12/04/11	8am-9pm
Monday	12/05/11	8am-9pm
Tuesday	12/06/11	8am-9pm
Wednesday	12/07/11	8am-9pm
Thursday	12/08/11	8am-9pm
Friday	12/09/11	8am-9pm
Saturday	12/10/11	7am-9pm
Sunday	12/11/11	8am-8pm
Monday	12/12/11	8am-9pm
Tuesday	12/13/11	8am-9pm
Wednesday	12/14/11	8am-9pm
Thursday	12/15/11	8am-9pm
Friday	12/16/11	8am-9pm
Saturday	12/17/11	7am-9pm
Sunday	12/18/11	7am-9pm
Monday	12/19/11	7am-9pm
Tuesday	12/20/11	7am-9pm
Wednesday	12/21/11	7am-9pm
Thursday	12/22/11	7am-9pm
Friday	12/23/11	7am-9pm
Saturday	12/24/11	7am-5pm
Sunday	12/25/11	CLOSED
Monday	12/26/11	10am-7pm
Tuesday	12/27/11	10am-7pm
Wednesday	12/28/11	10am-7pm
Thursday	12/29/11	10am-7pm
Friday	12/30/11	10am-7pm
Saturday	12/31/11	10am-6pm